

**REGULAMENT DE ORDINE INTERIOARA  
APLICABIL VIZITATORILOR CENTRULUI  
COMERCIAL "HELLO SHOPPING PARK -  
BACAU"**

Centrul comercial "HELLO SHOPPING PARK" (denumit in continuare „HELLO SHOPPING PARK” sau „Centrul Comercial”) urmareste sa creeze un mediu sigur si prietenos pentru toti vizitatorii sai cat si sa imbunatateasca serviciile si facilitatile oferite acestora. In acest scop, pentru asigurarea unui climat civilizatat, vizitatorii HELLO SHOPPING PARK sunt obligati sa respecte urmatorul regulament de ordine interioara (denumit in continuare „Regulamentul de ordine interioara”).

HELLO SHOPPING PARK este o proprietate privata, iar prezentul Regulament de ordine interioara se aplica tuturor vizitatorilor acestuia, in toate zonele acestuia (inclusiv, dar fara a se limita la interiorul si exteriorul Centrului Comercial, parcare Centrului Comercial, strazile si aleile pietonale ale centrului).

HELLO SHOPPING PARK isi rezerva dreptul de a inlatura din Centrul Comercial vizitatorii care nu respecta prevederile prezentului Regulament de Ordine Interioara. Vizitatorii pot fi tinuti raspunzatori pentru daunele directe sau indirecte cauzate Centrului Comercial, proprietarului, angajatilor si colaboratorilor acestora, precum si celorlalti vizitatori.

Centrul Comercial este supravegheat video, in conformitate cu prevederile Legii nr.

**INTERNAL REGULATION APPLICABLE  
TO THE VISITORS OF  
"HELLO SHOPPING PARK-BACAU"**

"HELLO SHOPPING PARK" shopping center (hereinafter "HELLO SHOPPING PARK" or „Shopping Center”) aims to create a safe and friendly environment for all its visitors and to improve the services and facilities offered to them. For this purpose, in order to ensure a civilized climate, the visitors of HELLO SHOPPING PARK are obliged to respect the following internal regulations (hereinafter the "Internal Regulation”).

HELLO SHOPPING PARK is a private property, and this Internal Regulation applies to all its visitors, in all its areas (including, but not limited to the inside and the outside of the Shopping Center, the parking of the Shopping Center, the streets and pedestrian walkways of the center).

HELLO SHOPPING PARK reserves the right to expel from the Shopping Center the visitors who do not comply with the provisions of this Internal Regulation. Visitors may be held liable for direct or indirect damages caused to the Shopping Center, to the landlord, their employees and collaborators, as well as other visitors.

The Shopping Center is video-surveilled, in accordance with the provisions of Law no.

333/2003. Informatiile referitoare la imaginile surprinse de camerele de luat vederi sunt prelucrate in conformitate cu prevederile legislatiei aferente protectiei datelor cu caracter personal. De asemenea imaginile surprinse sunt furnizate exclusiv organelor competente, in baza unei cereri oficiale conform cadrului legal.

#### **Art. 1. PROGRAMUL DE FUNCTIONARE**

**1.1** HELLO SHOPPING PARK este deschis pentru public, 12 luni pe an (incluzand orice sarbatori legale), 7 zile pe saptamana, conform orarului de functionare adus la cunostinta publicului (denumit in continuare „**ORARUL DE FUNCTIONARE**”). Orarul de Functionare va putea fi modificat in situatia in care acest fapt este cerut de legislatia sau de reglementarile locale aplicabile, sau in cazul in care se va decide in mod rezonabil de catre Proprietar, in concordanta cu orele de deschidere ale unor centre comerciale similare.

Aceste masuri vor fi comunicate vizitatorilor prin orice mijloc considerat corespunzator.

**1.2** Accesul in Centrul Comercial dupa orele de inchidere va fi permis numai persoanelor autorizate.

#### **Art. 2. ACCESUL**

**2.1** Accesul vizitatorilor/clientilor se va face prin caile de acces special amenajate ale Centrului Comercial.

**2.2** Vizitatorilor/Clientilor le este interzis accesul in zonele tehnice, precum

333/2003. The information regarding the images captured by the cameras is processed according with data protection regulation. Also, the images captured is provided exclusively to the competent authorities based on an official request according to the legal framework.

#### **Art. 1. OPERATING SCHEDULE**

**1.1.** HELLO SHOPPING PARK shall be open to public 12 months in a year (including any public holidays), 7 days a week, according to the operating schedule made available to the public (hereinafter the “**OPENING HOURS**”). Opening Hours may be changed in case it is so required by local laws or regulations or reasonably decided by the Landlord, in accordance with the opening hours of similar commercial centers.

These measures shall be communicated to visitors by any means deemed appropriate.

**1.2.** Access to the Shopping Center after closing hours will be allowed only to authorized persons.

#### **Art. 2. THE ACCESS**

**2.1** The access of the visitors / clients shall be made through the specially designed access roads of the Shopping Center.

**2.2** The access of visitors / customers in the technical areas, such as roofs, pools etc.,

acoperisuri, bazine etc., fara aprobarea Administratorului Centrului Comercial.

**2.3** In interiorul HELLO SHOPPING PARK este interzis accesul urmatoarelor persoane:

- sub 14 ani, neinsotite de un adult;
- aflate sub influenta bauturilor alcoolice, drogurilor, substantelor halucinogene, stupefiantelor etc.;
- cu o tinuta indecenta, murdara, neadecvata, care incita la violenta;
- cu articole de vestimentatie sau alte obiecte continand simboluri cu caracter fascist, rasist sau xenofob;
- cu un comportament indecent, agresiv, recalcitrant, care deranjeaza ordinea si linistea celorlalti vizitatori;
- ce detin orice fel de armament, munitii, obiecte contondente, cu exceptia personalului autoritatilor de stat sau a personalului autorizat;
- care detin droguri, stupefiante, materiale sau substante toxice, explozive, inflamabile, iritant lacrimogene sau alte substante/materiale considerate a fi periculoase de legislatia in vigoare;
- cu biciclete, trotinete, role, sanii, skateboard, segway si alte mijloace de deplasare, cu exceptia echipamentelor/aparatelor speciale folosite de persoanele cu dizabilitati sau de angajatii Centrului Comercial utilizate la interventii;

without the approval of the Center Manager is prohibited.

**2.3** In HELLO SHOPPING PARK, the access is prohibited for the following persons:

- under 14 years of age, unaccompanied by an adult;
- under the influence of alcohol, drugs, hallucinogens, narcotics etc.;
- with indecent, dirty, inappropriate clothing, who incite violence;
- with clothing or other objects containing fascist, racist or xenophobic symbols;
- with indecent, aggressive, recalcitrant behavior, which disturbs the order and peace of other visitors;
- possessing any kind of weapons, ammunition, blunt objects, except for the personnel of the state authorities or of the authorized personnel;
- with drugs, narcotics, toxic, explosive, flammable, irritating tear materials or other substances / materials considered to be dangerous by the legislation in force;
- with bicycles, scooters, rollers, sleds, skateboards, segways and other means of travel, except for special equipment / devices used by people with disabilities or employees of the Shopping Center used for interventions;

- cu mingi, bile si alte jocuri/jucarii care pot perturba deplasarea in siguranta a celorlalti vizitatori;

**2.4** HELLO SHOPPING PARK isi rezerva dreptul de a exclude din incinta/interiorul Centrului Comercial persoanele care incalca prevederile pct. 2.3 de mai sus.

### **Art. 3. UTILIZAREA SUPRAFETELOR SI PARTILOR COMUNE DESCHISE PUBLICULUI**

„**Parti Comune**” reprezinta toate partile comune ale Centrului Comercial folosite pentru acces catre si dinspre spatiile comerciale, precum si alte spatii comune interne (holuri, pasaje, toalete publice, intrari, coridoare de evacuare), localizate in interiorul Centrului Comercial.

„**Suprafete Comune**” reprezinta spatiile comune externe folosite pentru uz comun de catre locatari si clienti, precum parcare, drum de acces, zone verzi etc.

**3.1.** Suprafetele si Partile Comune sunt destinate a fi utilizate in comun de catre operatorii economici si de catre clientii Centrului Comercial.

**3.2.** Fiecare vizitator/client poate utiliza Suprafetele si Partile Comune in conformitate cu scopul acestora si va respecta conditiile si limitarile prevazute in prezentul Regulament de Ordine Interioara. Vizitatorii/clientii nu vor intreprinde nimic de natura a produce pagube sau a impiedica utilizarea legitima de catre alte persoane a Suprafetelor si Partilor Comune. In cazul in care vizitatorii/clientii produc pagube Suprafetelor si Partilor Comune (cum ar fi,

- with balls and other games / toys that can disrupt the safe movement of other visitors;

**2.4** HELLO SHOPPING PARK reserves the right to exclude from the Shopping Center persons who violate the provisions of point 2.3 above.

### **Art. 3. USE OF THE COMMON PARTS AND OF THE COMMON AREAS**

“**Common Parts**” means all common parts of the Shopping Centre used for access to and from the commercial spaces, as well as other internal common areas (halls, passages, public lavatories, entrances, escape corridors), located inside the Centrului Comercial.

“**Common Areas**” means the external common areas for the common use of the lessees and the clients such as parking, access road, green areas.

**3.1.** The Common Areas and Parts are intended for the common use of the economic operators and clients of the Shopping Center.

**3.2.** Each visitor / client may use the Common Areas and Parts in accordance with their purpose and shall comply with the conditions and limitations set forth in this Internal Regulation.

Visitors / customers shall not do anything to cause damage or prevent the legitimate use by others of the Areas and Common Parts. If visitors / customers cause damage to the Common Areas and Parts (such as the destruction of decorative objects), they will

distrugerea obiectelor de decor), acestia vor fi responsabili de repararea pagubelor produse. Astfel, vizitatorii/clientii vor fi obligati sa suporte inlocuirea bunurilor distruse sau valoarea reparatiilor acestora, pe baza documentelor justificative prezentate de catre Centrul Comercial.

**3.3.** Proprietarul nu va fi tinut raspunzator pentru nicio limitare a accesului in Centrul Comercial, Suprafetele si Partile Comune.

**3.4.** Parcarea bicicletelor si a motocicletelor se efectueaza numai in zonele special amenajate si semnalizate.

**3.5.** Suprafetele destinate pietonilor si drumurile de acces in HELLO SHOPPING PARK vor fi considerate drept spatii deschise publicului. Asemenea spatii vor respecta legile si regulamentele aplicabile spatiilor deschise publicului, ce ar putea fi solicitate de catre autoritatile administrative sau de catre orice alte autoritati competente. De asemenea, reglementarile aplicabile in domeniul sanatatii si sigurantei vor fi aplicabile, iar vizitatorii si clientii nu vor cauza neplaceri (zgomot, mirosuri, comportament necorespunzator sau violent etc.) altor persoane, sau vor interfera cu functionarea HELLO SHOPPING PARK.

**3.6.** Traficul vehiculelor sau mijloacelor de transport de orice fel, carora nu le este permis sa ruleze sau sa parcheze pe drumurile si zonele publice, este interzis in cadrul Zonelor Comune.

**3.7.** Ciclismul, patinajul pe roti, hoverboarding-ul, skateboarding si traficul

be responsible for repairing the caused damage. Thus, the visitors / clients will have to bear the cost of the replacement of the destroyed goods or the value of the repairs, based on the supporting documents presented by the Shopping Center.

**3.3.** The Landlord shall not be held liable for any limitation of access to the Shopping Center, the Areas and the Common Parts.

**3.4.** Bicycle and motorcycle parking is carried out only in specially arranged and signalized areas.

**3.5.** The areas designated to pedestrian and the access roads of HELLO SHOPPING PARK shall be considered as areas open to public. Such areas shall be subject to comply with laws and regulations applicable to areas open to public, compliance that might be required by administrative authorities or any competent authorities. Also, health and safety regulations shall be applicable, visitors and customers shall not cause such nuisance (noise, smells, or violent behavior etc.) that may cause disturbance to others, or interfere with the operation of HELLO SHOPPING PARK.

**3.6.** The traffic of vehicles or devices of all kind, which are not allowed to drive or park in public areas or roads, is prohibited in the Common Areas.

**3.7.** Cycling, roller-skating, hoverboarding, skateboarding, and traffic of

vehiculelor motorizate sau electrice de toate tipurile sunt strict interzise in Suprafetele si Partile Comune.

**3.8.** Oricarei persoane a carei prezenta sau conduita este considerata a dauna sigurantei, reputatiei sau intereselor Centrului Comercial, i se poate interzice accesul in Centrul Comercial.

**3.9.** Actorii ambulanti, interpretii, trupele de muzica si cantaretii nu sunt autorizati sa desfasoare activitati in cadrul Centrului Comercial, cu exceptia desfasurarii evenimentelor comerciale sau promotionale, cu conditia obtinerii aprobarii scrise prealabile a Administratorului Centrului Comercial sau a evenimentelor organizate de catre HELLO SHOPPING PARK.

### **3.10. Caini si alte animale**

Din motive de sanatate si siguranta, cainilor si altor animale nu le este permis accesul in Centrul Comercial, cu exceptia spatiilor avand ca obiect desfasurarea de activitati de vanzare a animalelor (animale de casa) si prestarea de servicii pentru animale (animale de casa) (precum magazine de animale) si cu exceptia cainilor utilitari folositi pentru ajutorarea persoanelor nevăzătoare sau cainilor de paza folositi de serviciile de securitate.

### **3.11. Siguranta si protectia impotriva incendiilor**

Este strict interzisa utilizarea necorespunzătoare sau deteriorarea dispozitivelor de stingere a incendiilor.

powered vehicles of all kinds are strictly prohibited in the Common Areas and Common Parts.

**3.8.** Any person whose presence or behaviour is considered to be prejudicial to safety, reputation or interests of the Shopping Center, may be prevented from entering into Shopping Center.

**3.9.** Buskers, performers, bands and singers are not authorized to carry out activities within the Shopping Center, except for promotions or commercial events, provided they obtain the prior written approval of Center Manager or events organized by HELLO SHOPPING PARK.

### **3.10. Dogs and Other Pets**

For reasons of health and safety, dogs and other animals are not allowed in Shopping Center, except for the premises having as their range of activity the sale of animals (pets) and the provision of services for animals (pets) (such as pet shops) and except for dogs used for leading blind persons or watchdogs belonging to security service.

### **3.11. Safety and Fire Protection**

Inappropriate use or deterioration of fire-fighting devices, is absolutely forbidden.

Este strict interzisa blocarea usilor de siguranta si/sau a coridoarelor destinate iesirilor de urgenta.

In caz de blocare a iesirilor de urgenta sau in cazul intervenirii in orice mod in functionarea echipamentului de stingere a incendiilor (detectoare de fum, capete de sprinklere etc.), vizitatorul/clientul care este vinovat de blocarea sau distrugerea acestora, va fi tinut raspunzator si va suporta toate consecintele acestor fapte.

Vizitatorii/clientii au obligatia de a respecta reglementarile privind securitatea la incendiu astfel cum sunt redactate si publicate de catre Administratorul Centrului Comercial.

### **3.12. Analiza pietei si chestionare. Fotografii - Anunturi - Publicitate**

HELLO SHOPPING PARK reprezinta o proprietate privata deschisa publicului. In consecinta, cercetarea de piata si chestionarele (cu exceptia celor realizate in interesul HELLO SHOPPING PARK si autorizate de catre Administratorul Centrului Comercial), fotografierea si inregistrarea de sunete, precum si distribuirea oricaror documente sunt interzise in cadrul Partilor Comune si a Suprafetelor Comune, cu exceptia cazului in care asemenea activitati sunt aprobate in mod expres de catre Administratorul Centrului Comercial. Evenimentele sau adunarile de natura politica sau religioasa sunt interzise.

Orice persoana care nu respecta prevederile mentionate mai sus va fi exclusa din cadrul HELLO SHOPPING PARK.

It is strictly forbidden to block safety doors and / or corridors intended for emergency exits.

In the event of obstruction of the emergency exits or interference with the operation of fire-fighting equipment (smoke detectors, sprinkler heads etc.), the visitors/client causing obstructions or damages shall be liable and shall bear all consequences thereof.

Visitors / clients have the obligation to comply with fire safety regulations as drafted and made public by the Center Manager.

### **3.12. Market Research and Questionnaires - Photos - Leaflets- Advertisement.**

HELLO SHOPPING PARK is private property open to public. Consequently, market research and questionnaires (with the exception of those performed in the interest of HELLO SHOPPING PARK and authorized by the Centre Manager), photographs and sound recordings, distribution of any documents are forbidden in the Common Parts and Common Areas, except if such activities are expressly approved by the Centre Manager. Events or gatherings of political or religious nature are forbidden.

Any person does not comply with the provisions mentioned shall be expelled from HELLO SHOPPING PARK.

Sunt interzise afisele sau imaginile neautorizate, iar orice afis lipit sau afisat in orice alt mod care nu este autorizat, orice imagine sau publicitate desfasurata in cadrul Partilor Comune si/sau Suprafetelor Comune va fi oprita imediat, si orice afis, imagine sau reclama neautorizata va fi retrasa de catre Administratorul Centrului Comercial pe cheltuiala persoanelor care nu au respectat prevederile de mai sus.

Orice fel de activitati precum vanzarea, colectionarea, desfasurarea de evenimente comerciale sau distributia de afise, brosurii sau orice alte materiale promotionale (chiar daca sunt distribuite in mod gratuit, este interzisa fara acordul prelabil scris al Administratorului Galeriei Comerciale.

### **3.13. Comertul ambulant si cersetoria**

Le este interzis accesul comerciantilor ambulanti, vanzatorilor ocazionali, cersetorilor si vagabonzilor in cadrul HELLO SHOPPING PARK.

HELLO SHOPPING PARK isi rezerva dreptul de a exclude persoanele mai sus mentionate cu ajutorul serviciilor de securitate.

### **3.14. Eliminarea Deseurilor**

Vizitatorii/Clientii vor depozita propriile deseuri in cadrul spatiilor desemnate si semnalizate in mod special in acest sens. Eliminarea deseurilor va avea loc in spatii care sa corespunda reglementarilor legale aplicabile in materie. Este strict interzisa utilizarea cosurilor de gunoi amplasate in Spatiile comune, destinate uzului clientilor, pentru eliminarea deseurilor din propriile gospodarii ale vizitatorilor/clientilor, indiferent de tipul acestora.

Unauthorized posters or displays are officially forbidden and any unauthorized poster sticking or hanging, display or advertising carried out in the Common Parts and/or the Common Areas shall be immediately stopped and any existing unauthorized poster, display or advertisement shall be removed by the Centre Manager at the perpetrator's/perpetrators' expense.

Any activities such as sale, collections, commercial events or distribution of leaflets, brochures or any other promotional materials (even if distributed free-of-charge), without the Centre Manager's prior written consent, are prohibited.

### **3.13. Hawking and Begging**

The access of hawkers, casual vendors, beggars and tramps is prohibited in HELLO SHOPPING PARK.

HELLO SHOPPING PARK reserves the right to exclude the above-mentioned persons with the security services help.

### **3.14. Waste Removal**

Visitors/Clients shall remove its rubbish and waste to such areas as specifically designated for this purpose. Removal of rubbish and waste shall take place in a specific location that complies with the regulations in force. It is strictly forbidden to use trash cans located in Common areas, intended for customer use to dispose of the customers' own waste, regardless of their type.

### **3.15. Inchidere temporara**

In cazul in care este necesar (in caz de perturbare a activitatii, incaierari, aglomeratie etc.) se poate decide inchiderea temporara a HELLO SHOPPING PARK.

Centrul Comercial poate fi inchis, partial sau total, pentru anumite perioade de timp, si ca urmare a deciziilor impuse de autoritati si reglementarilor legale in vigoare.

### **3.16. Fumatul**

Fumatul este interzis in HELLO SHOPPING PARK, cu exceptia zonelor special amenajate si inscriptionate.

Reglementarile aplicabile in legatura cu fumatul in zone publice vor fi respectate si implementate in conformitate cu prevederile Legii nr. 349/2002.

### **Art. 4. LOCURILE DE PARCARE**

**4.1** Parcarea aferenta HELLO SHOPPING PARK este destinata utilizarii cu prioritate de catre clientii nostri.

**4.2** In parcarea Centrului Comercial se aplica regulile de circulatie rutiera in vigoare.

**4.3** Administratorul Galeriei Comerciale poate muta orice automobil care incalca reglementarile de parcare sau trafic, pe cheltuiala conducatorului automobilului. Reglementari similare vor fi aplicabile in legatura cu orice automobil care este parcat pentru o perioada de timp mai mare decat este necesar in vederea livrarii sau incarcarii de bunuri, precum si pentru orice

### **3.15. Temporary Closure**

When necessary (in cases such as disturbance, fighting, overcrowding etc.) the temporary closure of HELLO SHOPPING PARK may be decided.

Shopping Center may be closed, partially or totally, for certain periods of time, and as a result of the decisions imposed by the authorities and the legal regulations in force.

### **3.16. Smoking**

Smoking is prohibited in HELLO SHOPPING PARK, except for specially arranged and inscribed areas.

The applicable regulations in respect of smoking within public areas shall be observed and implemented according to Law 349/2002.

### **Art 4. PARKING SPACES**

**4.1** The car park of HELLO SHOPPING PARK is designated for the use of our customers.

**4.2** In the parking lot of Shopping Center, the road traffic rules in force is applied.

**4.3** The Centre Manager may remove any vehicle that infringes the parking or traffic regulations, at the expense of the infringing vehicle's driver. The same regulation shall be applied for any vehicle parked for a longer period of time than necessary for supply or loading of goods, as

fel de autovehicule neautorizate care sunt parcate pe timpul noptii (dupa ora 24:00).

**4.4** Este interzisa parcare pe o perioada de timp indelungata in cadrul zonelor de parcare, iar Administratorul Galeriei Comerciale poate ridica orice automobil parcat in mod neautorizat, pe cheltuiala persoanei responsabile.

**4.5** Parcare rulotelor, camping-ul, picnicul, activitatile culturale si sportive, cursele, derapajele controlate (drift-ul) sau testarea autovehiculelor si expozitiile sau concursurile sunt interzise in mod expres in incinta spatiilor de parcare si a Suprafetelor si Partilor Comune adiacente.

**4.6** Lungimea maxima admisa a vehiculelor este de 5m.

**4.7** Locurile de parcare rezervate persoanelor cu dizabilitati vor putea fi utilizate doar de catre autovehiculele ce au afisat cardul-legitimatie eliberat de catre autoritatile competente, ce contine semnul international reprezentativ:



**4.8** Este interzisa parcare in statiile special amenajate pentru taxiuri.

**4.9** Administratorul Centrului Comercial isi rezerva dreptul de a informa organele abilitate in cazul situatiilor de parcare abuziva pe locurile destinate vehiculelor care apartin persoanelor cu

well as for unauthorized vehicles parked overnight (after 12:00 p.m.).

**4.4** Long term parking in the parking areas is prohibited, and the Centre Manager can remove any vehicle parked unauthorised at responsible persons costs.

**4.5** Caravan's parking, camping, picnicking, sports and cultural activities, motor cars race or testing and pattern exhibitions or contests are strictly prohibited in the parking areas and adjacent Common Areas.

**4.6** The maximum permissible length of vehicles is 5m.

**4.7** The parking spaces reserved for persons with disabilities may be used only by vehicles that have displayed the identity card issued by the competent authorities, which contains the international representative sign:



**4.8** Parking on taxi stands is prohibited.

**4.9** The Center Manager reserves the right to inform the competent bodies in case of abusive parking situations on the places intended for vehicles belonging to disabled persons and which are properly marked by

handicap si care sunt marcate corespunzator de catre Centrul Comercial, in cazul in care vehiculul parcat nu afiseaza la vedere cardul/legitimatia pentru persoane cu handicap conform Art. 65 din Legea nr. 448/2006, in vederea aplicarii de contraventii, conform Art. 100 din Legea nr. 448/2006.

**4.10** Centrul Comercial nu este raspunzator pentru eventualele pagube ale autovehiculelor parcate.

#### **Art. 5. ACTIVITATI INTERZISE**

**5.1.** In incinta Centrului Comercial, sunt strict interzise urmatoarele activitati:

- Plasarea carucioarelor de cumparaturi in Partile si Suprafetele comune din incinta Centrului Comercial sau in orice alt loc care nu este special amenajat in acest sens;
- Folosirea necorespunzatoare a ascensoarelor, a scarilor rulante si a usilor culisante sau lasarea minorilor nesupravegheati in apropierea acestora;
- Consumul de produse alimentare si de bauturi, altele decat cele comercializate in zona de food-court, sau in incintele cafenelelor /restaurantelor din HELLO SHOPPING PARK;
- Desfasurarea de jocuri de orice fel (jocuri cu mingi, palete, jocuri de carti, jocuri de societate, jocul cu kendama/pill, jocuri de noroc, etc.) pe Spatiile si Partile Comune Deschise Publicului;
- Cersitul, aducerea de jigniri sau orice alt comportament considerat

Shopping Center, if the parked vehicle does not display the card / ID for persons with disabilities according to Art. 65 of Law no. 448/2006, in order to apply contraventions, according to Art. 100 of Law no. 448/2006.

**4.10** The Shopping Center is not responsible for any damage that may occur to parked vehicles.

#### **Art 5. PROHIBITED ACTIVITIES**

**5.1.** Within the Shopping Center, the following activities are strictly forbidden:

- Leaving the shopping carts in the common Parts and Areas inside the Shopping Center or in any other place that is not specially designed for this purpose;
- Improper use of elevators, escalators and sliding doors or leaving minors unattended near them;
- Consumption of food and beverages, other than those sold in the food court area, or in cafes / restaurants in HELLO SHOPPING PARK;
- Playing games of any kind (ball games, paddles, card games, board games, kendama / pill game, games of chance, etc.) on Common Areas and Parties Open to the Public;
- Begging, insulting, or any other behavior considered antisocial,

<p>antisocial, necivilizat, care aduce atingere normelor de ordine publica si bunelor moravuri sau care cade sub incidenta legii penale.</p> <ul style="list-style-type: none"> <li>➤ Purtatul de articole de imbracaminte care acopera fata, cu exceptia mastilor de protectie sau lipsa unor articole de imbracaminte (tricou, camasa etc.).</li> <li>➤ Difuzarea de muzica sau alte sunete prin intermediul echipamentelor electronice;</li> <li>➤ Organizarea de actiuni caritabile fara acordul Administratorului Centrului Comercial;</li> <li>➤ Aruncarea gunoiului in alte locuri decat pubelele special destinate acestui scop;</li> <li>➤ Aruncarea deseurilor din gospodariile proprii ale vizitatorilor/clientilor, la pubelele Centrului Comercial;</li> <li>➤ Accesul persoanelor neautorizate pe culoarele tehnice ale HELLO SHOPPING PARK, in spatiile de depozitare sau dependinte.</li> <li>➤ Accesul cu materiale sau substante inflamabile sau considerate a fi periculoase de legislatia in vigoare;</li> <li>➤ Sprijinirea de balustradele prevazute cu geam, catararea pe acestea sau urcarea pe bordurile de protectie/sustinere ale acestora;</li> <li>➤ Accesul minorilor nesupravegheati de catre insotitorii lor in jurul scarilor rulante, a balustradelor a lifturilor sau a usilor culisante;</li> <li>➤ Nerespectarea regulilor de parcare si a regulamentului rutier in vigoare;</li> <li>➤ Este interzis plimbatul cainilor sau a altor animale de companie pe spatiile verzi din exteriorul Centrului Comercial;</li> </ul>	<p>uncivilized, which violates the rules of public order and good morals or which falls under criminal law;</p> <ul style="list-style-type: none"> <li>➤ Wearing clothing that covers the face or, excepting the protection mask or lack of clothing (T-shirt, shirt, etc.);</li> <li>➤ Broadcasting music or other sounds via electronic equipment;</li> <li>➤ Organizing charitable actions without the consent of the Center Manager;</li> <li>➤ Throwing garbage in places other than bins specially designed for this purpose;</li> <li>➤ The disposal of waste, from visitors and clients households, in the Shopping Center's trash cans;</li> <li>➤ Access of unauthorized persons on the technical corridors of HELLO SHOPPING PARK, in the storage spaces or outbuildings.</li> <li>➤ Access with flammable materials or substances or considered to be dangerous by the legislation in force;</li> <li>➤ Supporting the railings provided with glass, climbing on them or climbing on their protection / support edges;</li> <li>➤ Access of unattended minors by their companions around escalators, railings, elevators or sliding doors;</li> <li>➤ Non-compliance with the parking rules and the road regulations in force;</li> <li>➤ It is forbidden to walk dogs or other pets on the green spaces outside the Shopping Center;</li> </ul>
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- Este interzisă spalarea sau curățarea autoturismelor în Partile și Suprafețele comune ale Centrului Comercial;

#### **Art. 6. OBLIGAȚIILE VIZITATORILOR**

##### **6.1 În incinta Complexului Comercial, vizitatorii au următoarele obligații:**

- De a nu-și lăsa obiectele personale nesupravegheate, deoarece Centrul Comercial nu va fi responsabil de dispariția acestora;
- De a păstra curățenia în Centrul Comercial;
- De a nu rămâne în interiorul HELLO SHOPPING PARK după încheierea programului de funcționare;
- Se recomandă vizitatorilor să își închidă autovehiculele și să nu lăse copii, animale, lucruri de valoare în acestea, răspunderea fiind în totalitate a vizitatorilor întrucât Centrul Comercial nu asigură paza autovehiculelor;
- Oprirea și staționarea autovehiculelor, inclusiv a taxiurilor (indiferent dacă asteapta sau nu clienți la comandă), se va efectua cu respectarea marcajelor și semnalizării existente, fără a bloca ieșirile și/sau carosabilul; șoferii au obligația să nu ocupe două locuri de parcare pentru un autovehicul, să nu parcheze pe carosabil, pe spațiile verzi, pe trotuare, în dreptul cailor de acces, în dreptul trecerilor de pietoni, pe spațiile destinate persoanelor cu dizabilități, a stațiilor de taxi și oriunde în afara

- Car washing or cleaning in the common Parts and Areas of the Shopping Center is strictly forbidden;

#### **Art 6. OBLIGATIONS OF VISITORS**

##### **6.1 Inside the Shopping Center, visitors have the following obligations:**

- Not to leave their personal belongings unattended, because the Shopping Center will not be responsible for their disappearance;
- To keep the Shopping Center clean;
- Not to remain inside the HELLO SHOPPING PARK after the end of the operating program;
- It is recommended to the visitors to close their vehicles and not to leave children, animals, valuables in them, the responsibility being entirely of the visitors because the Shopping Center does not ensure the guarding of the vehicles;
- The stopping and parking of vehicles, including taxis (regardless of whether or not they are waiting for customers to order), will be performed in compliance with existing markings and signs, without blocking exits and the road; drivers have the obligation not to occupy two parking spaces for a vehicle, not to park on the road, on green spaces, on sidewalks, near access roads, near pedestrian crossings, on spaces for people with disabilities in taxi stands

spatiilor amenajate, semnalizate ca fiind locuri de parcare;

- Au obligatia de a nu lasa copii nesupravegheati. Centrul Comercial nu va fi responsabil de accidentarea acestora. De asemenea in cazul in care sunt identificati copii neinsotiti de persoane adulte, HELLO SHOPPING PARK isi rezerva dreptul de a instiinta autoritatile;
- Clientii/vizitatorii au obligatia de a se identifica cu un document legal de identitate (BI/CI/Pasaport) in cazul solicitarii anumitor bunuri pierdute/uitate in incinta HELLO SHOPPING PARK.

#### **Art. 7. MASURI SPECIFICE DE PREVENIRE A RASPANDIRII VIRUSULUI SARS- COV-2**

7.1 Cu respectarea duratei impuse de autoritati, accesul vizitatorilor in Centrul Comercial este conditionat de respectarea normelor privind controlul temperaturii (maxim 37,3 grade), purtarea mastii de protectie si pastrarea distantei sociale.

7.2 Cu respectarea duratei impuse de autoritati, urmatoarele masuri vor fi respectate pe intreaga durata a vizitei in cadrul Centrului Comercial:

- purtarea mastii de protectie care sa acopere, in mod obligatoriu, nasul si gura, cu exceptia;
- pastrarea distantei de cel putin 2 m fata de persoanele din jur;

and anywhere outside the spaces arranged, signaled as parking spaces;

- They have the obligation not to leave children unattended, the Shopping Center will not be responsible for their injury; Also, if children unaccompanied by adults are identified, HELLO SHOPPING PARK reserves the right to notify the authorities;
- Clients /visitors have the obligation to identify themselves with a legal identity document (BI / CI / Passport) in case of requesting certain lost/ forgotten goods inside HELLO SHOPPING PARK.

#### **Art 7. SPECIFIC MEASURES TO PREVENT THE SPREAD OF SARS-COV-2 VIRUS**

7.1 Complying with the time required by the authorities, the access of the visitors in the Shopping Center is conditioned by the observance of the norms regarding the temperature control (maximum 37.3 degrees), the wearing of the protective mask and the keeping of the social distance.

7.2 Complying with the time required by the authorities, the following measures shall be observed throughout the visit within the Shopping Center:

- wearing a protective mask that must cover the nose and mouth;
- keeping the distance of at least 2 m from the people around;

- evitarea contactului cu oamenii care sufera de infectii respiratorii acute si zonele aglomerate;
- spalarea si dezinfectarea mainilor cat mai des, prin folosirea dispenserelor cu dezinfectant, puse la dispozitie.

In intelesul prezentului Regulament de Ordine Interioara, termenul „HELLO SHOPPING PARK” include toate spatiile comerciale din incinta Centrului Comercial, spatiile si partile comune, parcare Centrului Comercial, precum si terenul aferent.

Prezentul Regulament va putea fi modificat de Administratia Centrului Comercial oricand considera necesar si va fi adus la cunostinta vizitatorilor prin publicarea pe website-ul <https://www.hellopark.ro> si la punctele de informatii.

Oana Bärberu

Center Manager

HELLO SHOPPING PARK BACAU

- avoiding contact with people suffering from acute respiratory infections and crowded areas;
- washing and disinfecting hands as often as possible, by using the disinfectant dispensers provided.

For the purposes of this Internal Regulation, the term "HELLO SHOPPING PARK" includes all the commercial premises within the Shopping Center, Common Parts and Areas, the parking lot and the land related to it.

These Regulations may be amended by the Center Manager at any time it deems necessary and will be brought to the attention of visitors by publishing on the website <https://www.hellopark.ro> si and at the information points.

